



FIRE DEPARTMENT

W140 N7501 Lilly Road
Menomonee Falls, WI 53051-3140
(262) 532-8853 Fax (262) 532-8829



*****PRESS RELEASE*****

Menomonee Falls Fire Department (Non-Emergency) Telephone Service Interruption July 9 – 11, 2024

As part of the Menomonee Falls Fire Department Station 99 (headquarters) renovation, the department's Information Technology area will be serviced and cleaned. During this time, incoming non-emergency calls will not be connected to fire stations or personnel. The outage will be observed from Tuesday, July 9th through end of business Thursday, July 11th.

9-1-1 service WILL NOT be interrupted. For emergencies, you should always dial 9-1-1.

Should you need to address non-emergency, business-related information during this time, please dial the Menomonee Falls Police Department business office at: 262-532-8700. Police Department personnel will be able to take your information and relay it to the fire department.

In order to accommodate daily business, the Fire Department's administrative team will be working at the outlying stations during the phone-system outage.

Although calling 262-532-8700 is the best way to address questions that require a timely response, administrative team members can also be reached by email:

- Fire Chief Joe Pulvermacher: JPulvermacher@menomonee-falls.org
- Deputy Chief – Operations Kevin Rokenbrodt: KRokenbrodt@menomonee-falls.org
- Deputy Chief – Admin/Prevention Don Umhoefer: DUmhoefer@menomonee-falls.org
- Deputy Chief – EMS/Training Nick Boehlke: NBoehlke@menomonee-falls.org
- Battalion Chief – EMS Service Director Rae Ann Schone: RSchone@menomonee-falls.org

No other services in the Village of Menomonee Falls will be impacted by this outage.

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